

Create Forcepoint Secure Messaging Account



You will receive a secure email from us, Northrop Grumman Federal Credit Union.

NGFCU Secure Message

NGFCU-DoNotReply
Today, 3:52 PM
You

Secure Email Notification

You have received a secure message from

Northrop Grumman Federal Credit Union

Confidential information is secured.

Email Details

From: [REDACTED]

Subject: [secure] how to send secure email

Number of Attachments: 0

This email message has been delivered securely because it may contain sensitive information. Click the link below to access your secure email portal, where you can view and send securely delivered email.

[Click here to view secure email.](#)

Note: You can use this link to access this message in the near future. The link and message will no longer be available after 14 days.

Please do not reply to this message. This notification is automatically generated.

Email protected by TRITON AP-EMAIL via Forcepoint LLC
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and send securely delivered email.
[Click here to view secure email.](#)
Note: You can use this link to access

Click on the link to setup your account.

That will open the new Forcepoint Secure Messaging web page and you will type in the password for your new account that you will want to create and use.

FORCEPOINT Secure Messaging

Account Creation

Enter the following information to create your secure message delivery account. This will only need to be created once.

Email address: [REDACTED]

Password:

New password [REDACTED]

Confirm new password [REDACTED]

[Password Policy](#)

Security Question:

What was the name of the school where you attended: [REDACTED]

Answer [REDACTED]

Answer is case-sensitive.

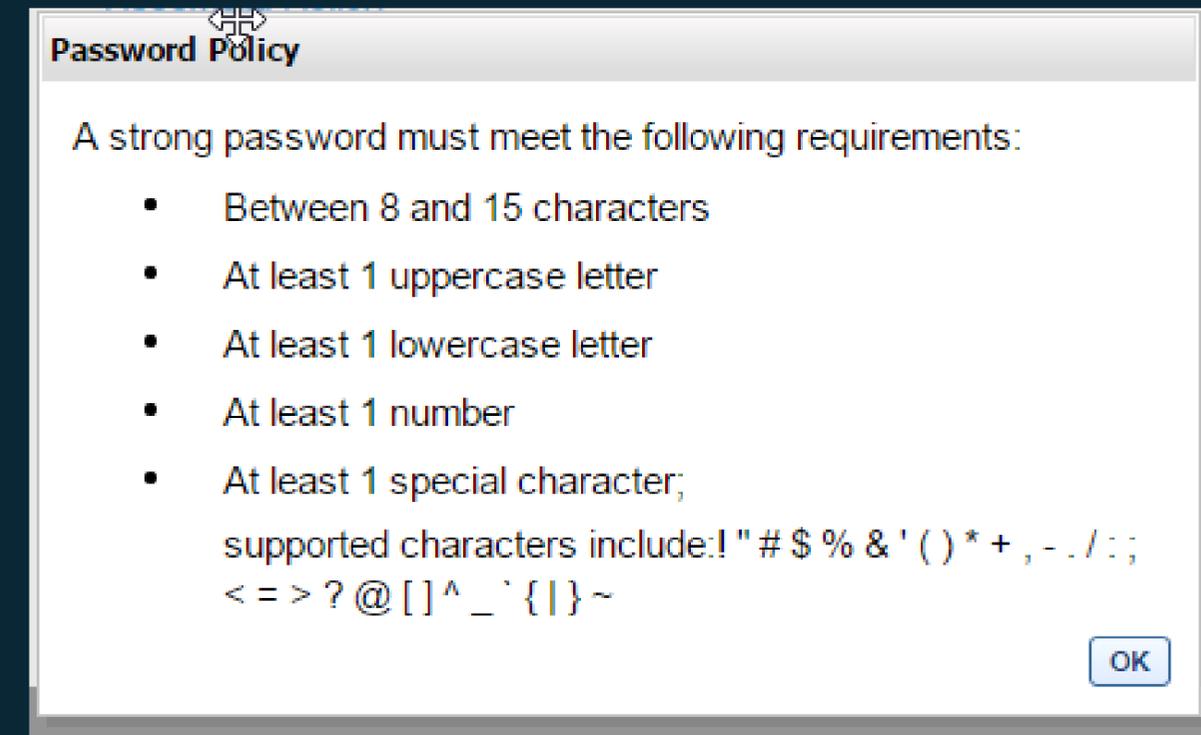
Language:

English [REDACTED]

[Create Account](#)

Fill in a password, confirm that password, select a security question from the drop-down menu and type in an answer to your security question. The security answer is case sensitive. This is used in case you forget your password.

See the Password Policy link in blue if you are having problems creating a password.



The screenshot shows a dialog box titled "Password Policy" with a close button in the top-left corner. The text inside the dialog reads: "A strong password must meet the following requirements:" followed by a bulleted list of five requirements. Below the list, it specifies supported special characters. An "OK" button is located in the bottom-right corner.

Password Policy

A strong password must meet the following requirements:

- Between 8 and 15 characters
- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- At least 1 special character;

supported characters include: ! " # \$ % & ' () * + , - . / : ;
< = > ? @ [] ^ _ ` { | } ~

OK

FORCEPOINT Secure Messaging

Account Creation

Enter the following information to create your secure message delivery account. This will only need to be created once.

Email address: [REDACTED]

Password: [REDACTED] Valid
[REDACTED] Match
[Password Policy](#)

Security Question:
What was your favorite place to visit as a child? [v]
work
Answer is case-sensitive.

Language:
English [v]

[Create Account](#)

Set up a new password and security questions then click "CREATE ACCOUNT".

When you click on Create Account you will get a confirmation to check your email and confirm your account.

FORCEPOINT Secure Messaging

 An email confirming the creation of your secure message delivery account has been successfully sent.

An email confirming the creation of your secure message delivery account has been sent to the email address you registered. Open the email in your inbox and click the link to confirm your email address and access the secure message delivery portal. If email confirmation is not received, click Resend Account Confirmation.

Email address: [REDACTED]

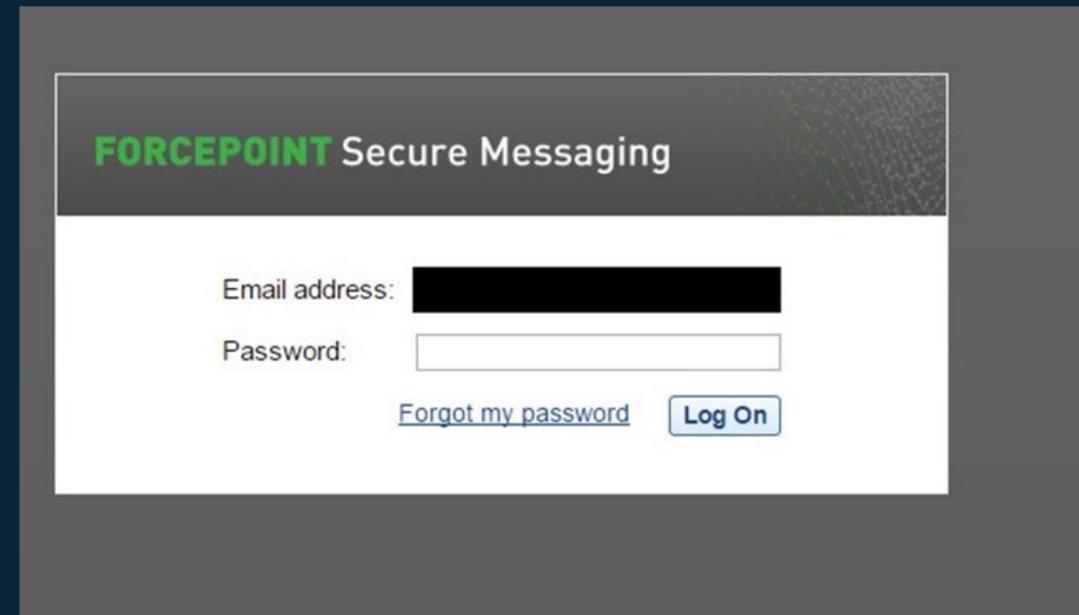
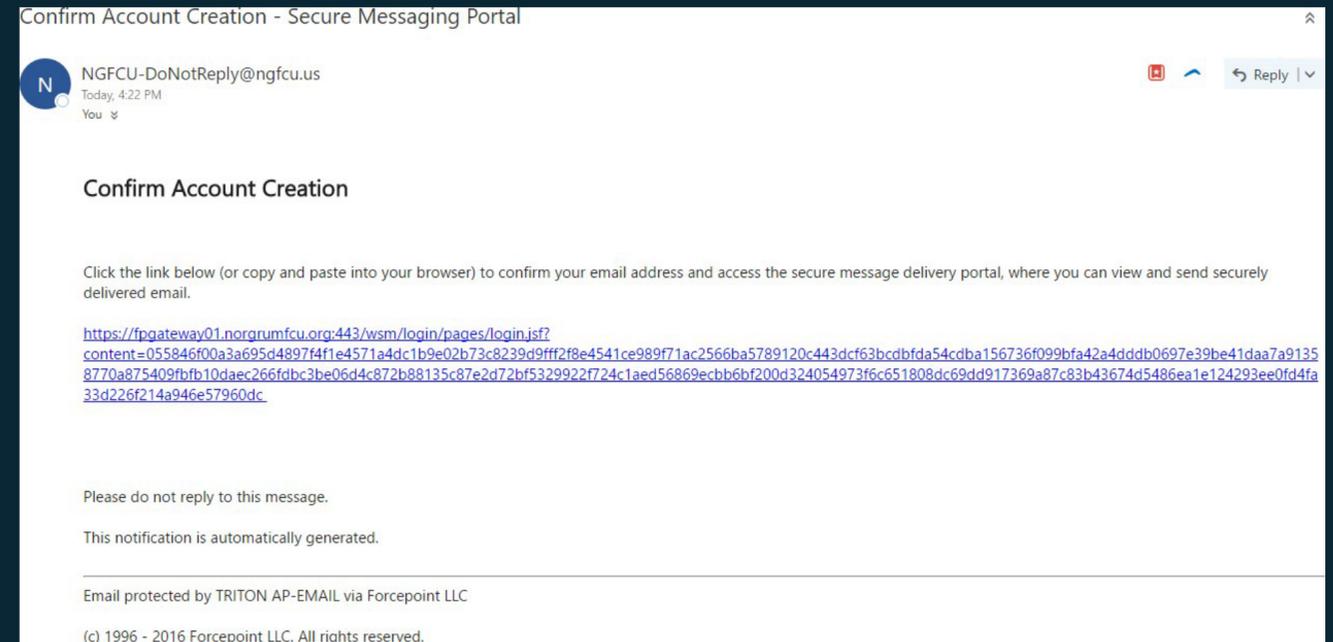
[Resend Account Confirmation](#)

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Go back to your email and click on the link to Confirm Account Creation.

Log in with the new password you just set up. Also, this is the screen you will see any time you receive a secure email from us and need to log in to retrieve it.

You will be taken to your secure email inbox where your secure email will be waiting for you.



Forgot Password

If you forgot your password, click on the forgot password link at the Forcepoint Secure Messaging screen.

You will be taken to the Forgot Password page.

Question / Answer will be what you selected when you created your account. After providing the correct answer to your question you will click on the Send Password Reset Link.

FORCEPOINT Secure Messaging

Email address: [Redacted]

Password: [Redacted]

[Forgot my password](#)

FORCEPOINT Secure Messaging

Forgot Password

Please answer the following security question and click Send Password Reset to receive a link to reset your password.

Email address: [Redacted]

What was the name of the school where you attended first grade?

Answer [Redacted]

Answer is case-sensitive.

After a successful password reset request, you will receive an email with a link to reset your password.

FORCEPOINT Secure Messaging

 The password reset link has been sent to your email account. 

Forgot Password

Please answer the following security question and click **Send Password Reset** to receive a link to reset your password.

Email address:
[REDACTED]

What was the name of the school where you attended first grade?

Answer

Answer is case-sensitive.

Type in a new password, confirm it and click on Reset Password.

After resetting your password, you will be taken to the login screen where you can now log in and retrieve your secure email.

FORCEPOINT Secure Messaging

Enter the following information to reset your password for secure message delivery.

Email address: [Redacted]

Password:

New password [Input field]

Confirm new password [Input field]

[Password Policy](#)

Reset Password

This screenshot shows the password reset process. It includes an email address field, two password input fields (one for the new password and one for confirmation), a link to the password policy, and a 'Reset Password' button. Red arrows point to the 'New password' and 'Confirm new password' fields, and another red arrow points to the 'Reset Password' button.

FORCEPOINT Secure Messaging

Email address: [Redacted]

Password: [Input field]

[Forgot my password](#) **Log On**

This screenshot shows the login screen after the password has been reset. It features an email address field, a password input field, a 'Forgot my password' link, and a 'Log On' button.

Account Settings

To make any changes once you get logged in, you can click on the Account Settings link on the left side and make changes to your security Question and Answer, or change your password. Just be sure to click save on the upper right side to save any changes you decide to make.

FORCEPOINT Secure Messaging [Redacted] [Log Off](#)

[Inbox](#)
[Sent Items](#)
[Trash](#)
[Account Settings](#)

[Save](#)

Email address: [Redacted]

Language:

Change Password Security Question:

Security Question:

Change Password:

Old password:

New password:

Account Reset

If you forget your password and your security question answer, please reach out to an NGFCU representative and ask to have the account reset. Please provide your email address to reset.

After your email address is reset, you will then need to create a new password, security question, and answer. The same steps you did when creating your Forcepoint Secure Messaging Account. If you need a reminder, please reference the first page.

FORCEPOINT Secure Messaging

Password security question answer is not correct. Please try again.

Forgot Password

Please answer the following security question and click Send Password Reset to receive a link to reset your password.

Email address:
[REDACTED]

What was the name of the school where you attended first grade?

Answer is case-sensitive.

[Send Password Reset](#)

If you have any questions please email
memberservices@ngfcu.us or call 800.633.2848



800.633.2848 | www.ngfcu.us