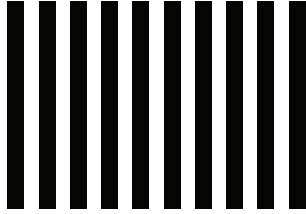


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 421

GARDENA, CA

POSTAGE WILL BE PAID BY ADDRESSEE



Box Number 47009
Gardena, CA 90247-6809



Branch Survey



*We're always
looking to improve.*



COMMENT CARD

Name: _____

Personal email: _____

Phone: (_____) _____

Work site location: _____

What transaction did you do today?

- Teller transaction Loans
 New account Other

Representative that helped you: _____

Do you have any suggested changes or other comments? _____

Please contact me to discuss Northrop Grumman FCU products/services.

- Loan products - auto, home, credit card, bill consolidation
 Savings products - checking, term accounts, IRAs
 Membership for my family
 I consent to receiving electronic communications.
 Other _____

Thank you for your input.

Please grade your experience today using a 5-point scale with 1 equal to 'not at all satisfied' and 5 equal to 'completely satisfied'. Please indicate how satisfied you are with the...	Rating				
	1	2	3	4	5
1. Time required to complete your transaction					
2. Courtesy shown by the NGFCU employee					
3. Professionalism of the NGFCU employee					
4. Ability to answer your questions (if any)					
5. Hours of operation					
6. Overall service experience					
7. Branch appearance					
8. Products/Rates					
9. How likely are you to recommend NGFCU to your family and co-workers					



comments@ngfcu.us



ngfcu.us



(800) 633-2848