

REACHING HIGHER

2019
ANNUAL REPORT

Report to MEMBERS

The strides NGFCU made in 2019 were extraordinary. NGFCU welcomed a net of 7,253 members who chose your Credit Union as their financial services partner. This was the largest annual increase in membership in the Credit Union's 73-year history. Equal to almost 4 times the credit union industry's membership growth rate in 2019, this increase in membership reflects the overall value NGFCU offers and its consistent outreach to its field of membership across a nationwide landscape. All other Credit Union accomplishments this year stand on the shoulders of this historic membership expansion.

Membership growth is strongly correlated to loan growth, another area of NGFCU record-breaking achievement in 2019. While the nation's credit unions saw overall balance on loans granted increase 7.7%, NGFCU's balance on loans granted grew 29.4%, almost 4 times faster.* The 11,254 loans granted in the amount of \$288.4 million is an all-time record for your credit union. Simply put, NGFCU members received more home loans, more car loans and more unsecured personal loans in 2019 than in any year prior, and by a lot.

Closed end unsecured loans is an excellent example of how NGFCU stood out from other credit unions during 2019. Highlighted by our Debt Consolidation Loan with an Annual Percentage Rate as low as 5.99%, NGFCU had almost twice the national average proportion of members with a non-credit card unsecured loan (23.1% vs 11.8%, respectively), with a 2019 annual growth rate in other unsecured loan balances of 39.5%, more than 5 times the national growth rate of 7.1% for this loan category.

Here is how NGFCU stacked up against the nation's credit unions* in other key operating parameters as of December 31, 2019:

- Top 5% in assets
- Top 4% in member average share balance
- Top 4% in member average loan balance
- Top 4% for dividends paid per member

These performance levels are representative of a credit union with high levels of member engagement that is managed very efficiently to minimize operating costs while maximizing value to its members. To serve new sponsor sites, to better understand and improve member experience, and to support and engage with members, the Credit Union surpassed many other service related goals in 2019.

Your credit union opened 2 new branch locations within NGC sites: Chandler, AZ and Palmdale, CA. This brought the total number of NGFCU branches to 23 locations, at or near sponsor company sites in 7 states. Additionally, enhancements were made to key branches and ATMs.

In 2019, NGFCU made home ownership attainable for a larger number of members. The down payment requirement for members purchasing their first home was lowered to 3%. The Credit Union also updated to a digital survey platform to better measure and respond to member experience, and to better determine and resolve any pain points members might feel during certain processes.

Overall, 2019 was a banner year for the Northrop Grumman Federal Credit Union and for its members.

Eric Scholten

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Chair

Matthew Herbert

M. Herbert

President/CEO

^{*} Source: National Credit Union Administration, December 2019 Call Reports

Consolidated Statement of FINANCIAL CONDITION

December 31, 2019

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Total Liabilities \$ Members' equity	129,204,928
Total Liabilities \$	1,004,772,730
	1,064,772,956
Accrued expenses and other liabilities $\$$	12,073,062
Borrowed funds\$	
Non-Member Deposits\$	25,000,000
Members' shares\$	1,027,699,894
LIABILITIES AND MEMBERS' EQUITY	
Total Assets \$	1,193,977,885
Other assets\$	8,205,697
NCUSIF deposit\$	9,912,600
Property and equipment\$	6,933,466
Accrued interest receivable\$	3,432,162
Net loans\$	811,152,012
Other investments\$	8,232,900
Securities available-for-sale\$	299,834,803
Cash and cash equivalents\$	46,274,246

Consolidated Statement of INCOME

December 31, 2019

INTEREST INCOME

INTEREST INCOME	
Interest on loans to members	\$ 35,855,713
Interest on investments and	
	\$ 8,448,337
Total Interest Income	\$ 44,304,050
INTEREST EXPENSE	
Dividends on members' shares	\$ 9,869,823
Interest on non-member deposits	\$ 582,694
Interest on borrowed funds	\$ 33,893
Total Interest Expense	\$ 10,486,410
Net interest income	\$ 33,817,640
Provision (credit) for loan losses	\$ 2,706,127
Net interest income after provision (credit)	
for loan losses	\$ 31,111,513
NON-INTEREST INCOME	
Fee income	\$ 2,520,061
Interchange Income	\$ 2,155,824
Gain on sale of loans	\$ 1,448,672
Gain on sale of securities available for sale	\$ 12,562
Other non-operating income (expense)	\$ (28,195)
Other non-interest income	\$ 1,845,576
Total Non-Interest Income	\$ 7,954,500
NON-INTEREST EXPENSE	
Compensation and benefits	\$ 18,430,094
Operations	\$ 14,352,781
Occupancy S	\$ 1,722,412
Total Non-Interest Expense	\$ 34,505,287
NET INCOME	\$ 4,560,726

ASSETS in millions



Member Savings in millions



Net Loans in millions



VOLUNTEERS and OFFICERS

Board of DIRECTORS

Eric Scholten, Chair Karin Flanagan, 1st Vice Chair Heather M. Crofford, 2nd Vice Chair

Patrick Creighton Stephen Considine Hugh Jones Harry Q. H. Lee, II

Diane Corral-Lopez Kathi Harper Rob Polvino Georgetta A. Wolff

Phil R. Harrott

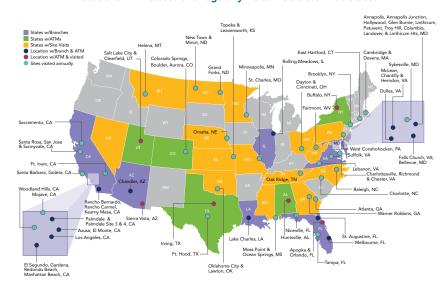
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Supervisory COMMITTEE

Wayne Watanabe, Chair Matthew Barrett, Secretary Leigh Cokonis, Committee Member Jessica Couch, Committee Member Dick Daley, Committee Member

BRANCH and ATM LOCATIONS

NGFCU provides service from 24 offices/branches and 45 ATMs at or near NGC locations in 12 states and regularly visits NGC sites in 30 states.



Los Angeles Metro Divisions served by 3 Branches and 4 ATM locations near Metro employees, and monthly / quarterly site visits to 18 Divisions



This abbreviated annual report is intended to provide summary information pertaining to the performance of Northrop Grumman Federal Credit Union. To view the complete independent auditor's report prepared by Turner, Warren, Hwang & Conrad Certified Public Accountants, visit www.ngfcu.us or call 800.633.2848 to request a copy.



memberservices@ngfcu.us www.ngfcu.us 800-633-2848

